SLIM Applications

# SLIM Companion<sup>TM</sup> Email Manager 1.2.0.118 Release Notes

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# 1. Introduction

This document describes the release notes for SLIM Companion™[1]  Email Manager 1.2.0.66. This document provides the latest information on the SharePoint hosted add-in.

# 2. About SLIM Companion Email Manager

SLIM Companion™ Email Manager enables users to manage emails in SharePoint. The SharePoint add-in increases productivity and provides unique functionality. SLIM Companion Email Manager supports multiple browsers, is easy to deploy and does not require any changes to the user's computer.

Throughout this document SharePoint is used to refer to SharePoint Online (Office 365), SharePoint 2013 and SharePoint 2016.

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[1] SLIM Companion is a trademark of SLIM Applications BV

## 3. Supported Environments

This section provides information on the supported environments. SLIM Companion Email Manager is a browser-based application and does not require installation of software on the user's computer.

### 3.1 Supported Client Operating Systems / Browsers

SLIM Companion Email Manager is supported on the following client operating system / browser combinations.

| Client Operating System | Chrome* | Opera* | FireFox* | Internet Explorer 11 | Edge |
|---|---|---|---|---|---|
| Windows 7 | ✔ | ✔ | ✔ | ✔ | N/A |
| Windows 8 | ✔ | ✔ | ✔ | N/A | N/A |
| Windows 8.1 | ✔ | ✔ | ✔ | ✔ | N/A |
| Windows 10 | ✔ | ✔ | ✔ | ✔ | ✔ |
| OS X 10.10 Yosemite | ✔ | ✔ | ✔ | N/A | N/A |
| OS X 10.11 El Capitan | ✔ | ✔ | ✔ | N/A | N/A |
| macOS 10.12 Sierra | ✔ | ✔ | ✔ | N/A | N/A |
| macOS 10.13 High Sierra | ✔ | ✔ | ✔ | N/A | N/A |

*latest versions

Client Operating System / browser combinations not listed are not supported.

### 3.2 Supported SharePoint Versions

The following SharePoint versions are supported.

| Versions | Supported | Notes |
|---|---|---|
| SharePoint Online (Office 365) | ✔ | |
| SharePoint 2013 | ✔ | |
| SharePoint 2016 | ✔ | |

SharePoint versions not listed have not been tested and are not supported.

### 3.3 Internationalisation

The current version of the add-in only supports English. The code allows for easy deployment in other languages through the use of an embedded resource file. This can be made available if there is sufficient demand.

## 4. Releases

This section provides an overview of the new features and bug fixes per release.

### 4.1 Bug and feature release (1.2.0.118)
1. Support for uploading folder structures using FireFox.
2. Fix bug with excluding folders for uploading.
3. Improve usability for selecting a folder on Edge and FireFox.
4. Fix intermittent bug with expanding help topics on the Help page.
5. Fix bug with height of the pane separator on FireFox.
6. Fix bug with uploading multiple emails.

### 4.2 Bug and feature release (1.2)
1. Support for sliding panes to improve usability.
2. Improvements in the user interface to deal with uploading or previewing of a large number of items.
3. Improvements in the help topics.
4. Improved error handling when using Download & Zip.

### 4.3 Bug and feature release (1.1)
1. Support for emails in eml format. Specifically this releases supports:
   - previewing of emails in eml format
   - mail items as attachments in an eml email
   - mail links via an eml email
   - automatic extraction of email metadata from eml files (plus fill SharePoint columns)
   - users can personally select the format for generated emails (eml or msg)
   - administrators can set default format for generated emails (eml or msg)
2. The name of the section in the ribbon has changed from "SLIM Companion Email Manager" to "Email Manager" to improve usability.
3. Support for uploading 15 GB documents on SharePoint Online (Office 365).
4. Improvements in the help topics.

### 4.4 Initial release (1.0)
1. Upload documents using parallel processes through drag and drop
2. Upload complete folder structures using parallel processes through drag and drop (only on Chrome, Opera and Edge)
3. Support for custom metadata
4. Cater for illegal characters, 0 kB files, items with long names and blocked files
5. Report on long URLs

6. Flatten folder structures
7. Automatically extract email metadata from Outlook msg files (plus fill SharePoint columns)
8. Preview Outlook msg emails in SharePoint (plus open attachments)
9. Mail SharePoint items as email attachment
10. Mail Link(s) to items stored in SharePoint
11. Download complete folder structures using "Download & Zip"
12. Support for uploading 10 GB documents on SharePoint Online (Office 365) and SharePoint 2016.
13. Support for multiple managed metadata services

## 5. Known Issues

This section lists known issues.

### 5.1 Known issues: General

1. When upgrading the add-in the mapped email metadata entries are added to the configuration list. This may result in duplicate values in the configuration list.
   Workaround: when upgrading the add-in remove the duplicate entries from the configuration list. This is a one off activity during an upgrade of the add-in.
2. Uploading large files (25 MB and up) on SharePoint Online and SharePoint 2016 to document libraries with versioning enabled results in two versions: the actual file (latest version) plus a small empty file (previous version).
3. For SharePoint 2013 the maximum upload file size is browser dependent. The details are listed below:

| Browser | Maximum upload file size (in MB) |
|---|---|
| Chrome | 125 |
| Opera | 125 |
| FireFox | 600 |
| Internet Explorer 11 | 250 |
| Edge | 1000 |

Note: this does not apply to SharePoint Online and SharePoint 2016 where the maximum upload file size is determined by server configuration and not the browser. At the time of writing the maximum file sizes on SharePoint Online and SharePoint 2016 are 15 GB and 10 GB respectively.

4. Maximum file size and maximum download volume for "Download & Zip"
   The limits are browser dependent. The details are listed below.

| Browser | Maximum file size (in MB) | Maximum data volume (in MB) |
|---|---|---|
| Chrome | 250 | 500 |
| Opera | 250 | 500 |
| FireFox | 250 | 300 |
| Internet Explorer 11 | 50 | 50 |
| Edge | 500 | 800 |

5. Files with the extension .map are not uploaded
6. The zip file created using "Download & Zip" occasionally cannot be opened using WinZIP. Open the generated zip file using Windows Explorer.
7. Only affects OS X clients (macOS)
   It is recommended to configure the add-in to generate emails in eml format when using "Mail Link(s)" and "Mail Item(s)" to circumvent problems with opening msg files on OS X clients.
8. The URL length for msg files may exceed the system's thresholds due to the addition of a unique identifier in the name. This only affects msg files that have a URL length exceeding 247 characters.
9. Uploading a folder structure and flattening the structure fails for the large documents (25 MB+).
10. The generated eml file may not open in compose mode on some mail clients. This is caused by the mail client. For example, users need to install a separate Add-On for ThunderBird (see https://addons.mozilla.org/en-US/thunderbird/addon/x-unsent-support/).
11. Download & Zip intermittently fails. This happens when the size of the downloaded file differs from the expected file size. Workaround: refresh the page.

## 5.2 Known issues: Chrome

1. Chrome may display a warning when using the "Download File(s)" functionality for multiple documents. Click "Allow" to proceed with downloading multiple documents.

## 5.3 Known issues: Opera

1. Opera may display a warning when using the "Download File(s)" functionality for multiple documents. Click "Allow" to proceed with downloading multiple documents.

## 5.4 Known issues: FireFox

1. Selection of folders is limited to a single folder (plus its nested content).
   Note: multiple documents can be selected using drag and drop.
2. Documents without extension AND a document size being a multiple of 4096 B may incorrectly be classified as folders and consequently skipped. The user is informed about this.
   To circumvent this limitation change the document name by adding a file extension prior to starting the upload request.

## 5.5 Known issues: Internet Explorer 11

1. Drag and drop of folders is not supported.
2. The maximum total size of attachments when using "Mail Items" is 10 MB for eml files. This limit is caused by the limited HTML5 support offered by Internet Explorer 11.

## 5.6 Known issues: Edge

1. Selection of folders is limited to a single folder (plus its nested content).
   Note: multiple documents can be selected using drag and drop.
2. Edge may display an error while collecting the details of the selected items like "… is not responding". Wait until the details of the selected items are listed in the right hand pane.
3. Folders uploaded through Edge may not have the correct modification when they are mapped to the source property. The Modification date for a folder is set to the most recent modified date of the documents in that folder. In case the folder only contains folders the modification date is set to today.
4. The drop area when dropping files sometimes does not seem to work. This is caused by Edge having an offset for the drop area. To circumvent this problem drop the files either below or above the drop area.

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